

eTendering System Government of NCT of Delhi

Tender Details



Delh

Date : 16-May-2025 11:55 AM

Print

Basic Details

Organisation Chain	Department of Trg. and Tech.Education		
Tender Reference Number	F.8(102)/Adm-Cet2025/Hiring of software agency		
Tender ID	2025_DTTE_272292_1	Withdrawal Allowed	Yes
Tender Type	Open Tender	Form of contract	Works
Tender Category	Services	No. of Covers	2
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Offline	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Payment Instruments

Offline	S.No	Instrument Type
	1	Demand Draft
	2	FDR
	3	Bank Guarantee

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual /Technical	.pdf	Copy of Registration Certificate as per tender document
		.pdf	Audited copies of the Financial Statement as per tender document
		.pdf	Duly signed copy of ISO 27001, ISO 20001,and ISO 9001 certificate Attach as per tender document
		.pdf	Copy of Declaration that company should not be blacklisted as per tender document
		.pdf	Copy Of EMD
		.pdf	Copy Of TECHNICAL FORMAT 1 and 2 as per tender document
2	Finance	.xls	Price Bid

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00	
-----------------	------	--

EMD Fee Details

EMD Amount in ₹	23,000	EMD Exemption Allowed	Yes
-----------------	--------	-----------------------	-----

Fee Payable To	Nil	Fee Payable At	Nil	EMD Fee Type	fixed	EMD Percentage	NA
Tender Fee Exemption Allowed	No			EMD Payable To	DKDF	EMD Payable At	Delhi

[Click to view modification history](#)

Work / Item(s)					
Title	Hiring of Service provider/software agency for admissions in Private/Govt. Aided Institutes through CET-2025				
Work Description	Hiring of Service provider/software agency for admissions in Private/Govt. Aided Institutes through CET-2025				
Pre Qualification Details	Please refer Tender documents.				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	No				
Tender Value in ₹	7,47,500	Product Category	Miscellaneous Services	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	90	Period Of Work(Days)	365
Location	As per tender document	Pincode	110034	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	Controller, Board of Technical Education
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates			
Publish Date	16-May-2025 03:00 PM	Bid Opening Date	27-May-2025 04:00 PM
Document Download / Sale Start Date	16-May-2025 03:00 PM	Document Download / Sale End Date	27-May-2025 02:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	16-May-2025 03:00 PM	Bid Submission End Date	27-May-2025 02:00 PM

Tender Documents					
NIT Document	S.No	Document Name	Description	Document Size (in KB)	
	1	Tendernotice_1.pdf	Nit	665.56	
Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
	1	BOQ	BOQ_357641.xls	Price bid	339.00
	2	Tender Documents	Tenderdocument.pdf	Tender document	900.53

Bid Openers List			
S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	spatel.bpibs@gov.in	Shrikant Patel	SHRIKANT PATEL
2.	spiu.delhi@yahoo.in	Nihal Jain	NIHAL JAIN
3.	mailharnam@gmail.com	Harnamo Ram	HARNAMO RAM

Tender Properties			
Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Stage to disclose Bid Details in Public Domain	Technical Bid Opening

BoQ Comparative Chart model	Normal	BoQ Compartive chart decimal places	2
BoQ Comparative Chart Rank Type	L	Form Based BoQ	No

<u>Tender Inviting Authority</u>	
Name	Controller
Address	Controller, Board of Technical Education, Delhi -110034

<u>Tender Creator Details</u>	
Created By	Shrikant Patel
Designation	Deputy Director
Created Date	16-May-2025 11:29 AM

Hiring of Service provider/software agency for admissions in Private/Govt. Aided Institutes through CET-2025, Directorate of Training and Technical Education, Delhi -110034.

On behalf of the Director, (DTTE) Directorate of Training and Technical Delhi -110034, **online tender from** manufactures (or their „authorized” dealers by submitting letters/certificates, in original, from the manufacturers that they have been authorized to quote in response to this NIT) of the following items are invited:

The Tender Documents for the given items will be on Two Bid System consisting of Technical Bid and Price Bid. The Tender Documents will be submitted item-wise in online.

1 | Page

TENDER DOCUMENT FOR Hiring of Service provider/software agency for admissions in Private/Govt. Aided Institutes through CET-2025.

CRITICAL DATE SHEET

Published Date	16.05.2025 at 3.00PM
Bid Document Download Start Date	16.05.2025 at 3.00PM
Clarification start date	16.05.2025 at 3.00PM
Clarification End date	20.05.2025 at 3.00PM
Bid Submission Start Date	16.05.2025 at 3.00PM
Bid Document Download End Date	27.05.2025 at 2.00PM
Bid Submission End Date	27.05.2025 at 2.00PM
Bid Opening Date	27.05.2025 at 4.00PM
Address For Communication	Controller, BTE Room no. 3B Board of Technical Education, Delhi - 110034 E-mail:-controllerbte.delhi@delhi.gov.in

Board of Technical Education, New Delhi

Tender document for the selection of a service provider for the Conduction of Entrance Examination and Seat Allocation Process (Admission Process)

INDEX

SECTION	DESCRIPTION	PAGE NO.
I	INVITATION FOR TENDER	2
II	TERMS AND CONDITIONS OF THE CONTRACT (For selection of a service provider for the Conduction of Entrance Examination and Seat Allocation Process)	3 - 4
III	SCOPE OF WORK	5 - 7
IV	TECHNICAL DETAILS & CHECK LIST	8
V	TECHNICAL BID FORMAT	9-11
VI	FINANCIAL BID FORMET	12
VII	GENERAL TERMS AND CONDITIONS	13-15

SECTION I

INVITATION FOR TENDER

Selection of a service provider for the Conduction of Entrance Examination and Seat Allocation Process

The Board of Technical Education, New Delhi invites bids from eligible bidders for the **selection of a service provider for the Conduction of Entrance Examination and Seat Allocation Process (Complete Admission Process) for the no. of expected candidates of approx 2500.** Interested eligible Bidders may obtain further information from the BTE **website**.

1. The bidding document can be downloaded from the website <https://tte.delhi.gov.in/bte-orders-and-circulars>.
2. Bids will be opened online only on the GeM/E-procurement Portal per the specified date and time.

Estimated Budget	is Rs. 7,47,500/- including Taxes
EMD @ 3% to 5% of the value of the contract	Rs. 23,000 /- through D.D. in favor of DKDF, New Delhi

I	Date of publication	16.05.2025
II	Date of Downloading of Tender document	16.05.2025
III	Opening of Technical Bid (online) and Meeting for scrutiny of technical bids and declaring eligible bidders.	27.05.2025 at 04.00 pm
IV	Opening of Financial Bid (Online on GeM/E-procurement Portal) of only eligible technically qualified bidders as determined by the Committee.	To be informed after checking the eligibility of Bidders
V	Place of the opening of bids	Board of Technical Education, New Delhi
VI	Address for communication	Controller, Board of Technical Education, New Delhi

Tender documents/ Bids to be submitted Online Only through the E-procurement Portal.
Controller of Examination, Board of Technical Education New Delhi

Controller
Board of Technical Education New Delhi

SECTION II
TERMS AND CONDITIONS OF THE CONTRACT

1. Tenderers are advised to study all technical and commercial aspects, instructions, forms, terms and specifications carefully in the tender document. Failure to furnish all information required in the tender document or submission of a bid not substantially responsive to the tender document in every respect will be at the tenderer's risk and may result in the rejection of the bid.
2. The bidders should give their quotes in Indian currency only.
3. The Bidders shall have to submit their Bids Online Only on the GeM/E-procurement Portal.
4. Bids will be opened online as per time schedule mentioned in the tender notice.
5. Before submission of bids, bidders must ensure that self-attested scanned copies of all the necessary documents as mentioned in SECTION “**Technical Bid**” and SECTION “**Financial Bid**” of this tender document have been submitted with the bid, failing which their bids may be out-rightly rejected and will not be considered.
6. It is mandatory for all the bidders to submit all the documents mentioned under the tender document.
7. The bidder is required to submit a scanned copy of EMD as specified in the tender documents and send the original hard copies of desired documents to be sent in a separate envelope.
8. The details of EMD and tender cost specified in the tender documents should be the same as those submitted online (scanned copies) otherwise the tender will be rejected.
9. The conditional bids shall not be considered and may be rejected outright lying at the very first instance.
10. Financial bids will be opened to only those bidders who qualify in the technical bid criteria through a tendering process.
11. **EARNEST MONEY DEPOSIT (EMD):** The Tender should be accompanied by Earnest Money as mentioned on page 2 to be paid in the shape of a Demand Draft/ FDR/ Banker Cheque/ Bank Guarantee from any commercial Bank in favour of DKDF, New Delhi which shall be valid for 45 days beyond the final bid validity period.
12. **TECHNICAL BID:** The tenderer should submit a scanned copy of documentary proof of his/her eligibility as mentioned in the “Technical Bid Format” of this tender document.
13. Financial Bids will be opened for only those bidders who qualify in the technical bid criteria through the tendering process.
14. Rs. 299/- will be the maximum capping price per application / candidate.
15. **Performance Security Deposit:** The successful tenderer will have to deposit performance security @ 5% of the total value of tender awarded within 15 days of issuance of a letter of intent by the competent authority to be paid in the shape of a Fixed Deposit Receipt or Bank Guaranty, from any commercial bank in favour of Controller, Board of Technical Education, New Delhi which shall remain valid for 60 days beyond the completion of the warranty/contract period and the security deposited in connection

with any other similar tender will not be considered against this tender. Thereafter, the work order will be issued. If the successful tenderer fails to submit the required performance security deposit within the prescribed 15 days, the earnest money deposit (EMD) deposited by the tenderer will be forfeited.

16. Tenders received through the GeM/E-procurement Portal will be opened online by the authorities of Board of Technical Education, New Delhi as per the schedule given in the Tender Notice.
17. The Board of Technical Education, New Delhi reserves the right to accept or reject any or all tenders without assigning any reason.
18. **Non-Disclosure/ Confidentiality Agreement:** The selected vendor would have to enter a Non-Disclosure Agreement with the BTE for the Examination Data and other data and processes of the BTE which are part of the Post Examination process.
19. The bidder shall be the single point of contact with Board of Technical Education and shall be solely responsible for the execution and delivery of work without subletting or engaging in sub-contracting of the core examination-related activity.
20. The contract shall be on “End to End outsource basis” and the bidder should have all relevant facilities and logistics available to execute the work.
21. Bidder should be OEM and own the complete source code of the Software/Web Application that is used for the on-screen evaluation of applicants credential. They must have the copyright of the source code and all its components.
22. Bidders should have all the necessary components and dependencies of the source code of Software/Web Application in place so that any change required in any of the components of the software, and technical skill should be available to make necessary changes. The major/minor changes in software required by Board of Technical Education, New Delhi must be met immediately.
23. Software/Web Application code should have multiple backup systems in place so that anytime source code can be recovered in case of any disaster.

SECTION III SCOPE OF WORK

Registration of Candidates:

- Provide a user-friendly online registration portal for candidates to register for the entrance examination.
- Integrate secure payment gateways to facilitate fee payment during registration.
- Ensure data security and compliance with relevant regulations to protect candidates' personal information.

Allocation of CBT/OMR Centers or E-Admit Card for Remote Proctored:

- Develop a system for allocating Computer-Based Tests (CBT) / OMR centers based on candidates' preferences and availability.
- Implement algorithms to optimize center allocation and minimize travel distances for candidates.

Generation of Online Admit Cards:

- Automatically generate online admit cards for registered candidates, containing essential details such as exam date, time, and venue.
- Enable candidates to download and print their admit cards from the registration portal.

Preparation of Question Paper:

- Work closely with subject matter experts to develop high-quality question papers that align with the curriculum and examination objectives.
- Ensure adherence to established guidelines and standards for question paper design and content.

Conduction of Examination:

- Offer flexible options for examination delivery, including CBT/OMR examination at designated centers or AI-based examination from candidates' homes.
- Implement robust security measures to prevent cheating and ensure the integrity of the examination process.

Generation of Merit List:

- Utilize advanced algorithms to calculate and generate merit lists based on candidates' performance in the entrance examination.
- Provide transparent and fair criteria for merit list generation to maintain credibility and trust.

Note: - The secrecy and security of the examination will be taken care of by the agency. In case, if the security and secrecy of examination is violated then the agency will be responsible. The candidate data is fully the property of BTE at any situation agency needs to handover all the data to BTE after completion of all works.

Choice Preference for Course & Campus Selection:

- Develop an intuitive online platform for candidates to indicate their preferences for courses and campuses.

- Facilitate seamless communication between candidates and administrators to address any queries or concerns regarding choice preference.

Seat Allocation Process:

- Design and implement an automated seat allocation process based on candidates' preferences, merit ranks, and seat availability.
- Ensure transparency and efficiency in the seat allocation process to minimize delays and discrepancies.

Refund of Fee:

- Establish a system for processing refunds for candidates who are eligible for fee refunds due to cancellations or other reasons.
- Ensure timely and accurate processing of refund requests to maintain trust and satisfaction among candidates.

TECHNICAL FORMAT 1
(To be furnished on the letterhead of the Bidder)

S. No	Organizational Contact Details	
1.	Name of Organization	
2.	Year of establishment	
3.	The number of employees	
4.	Main areas of business	
5.	Type of Organization Firm/ Trust / Company registered under the Indian Companies Act, 2013 / 1956	
6.	Particulars of registration with various Govt. Bodies/ Tax Authorities a. Registration no b. Place of Registration c. Date of Validity	
7.	Whether the firm has been blacklisted by any Central Govt. / State Govt./PSU/ Govt. Bodies / Autonomous bodies/ /Reputed Educational Institutes in India.	
8.	Address of registered office with telephone no. & E-mail	
9.	Address of office	
10.	Authorized Contact Person with telephone no. & E-mail ID	
11.	Tender fee - Transaction Date: Bank Details	
12.	EMD of Rs. 30,000/- DD No: Transaction Date: Bank Details	
13	Bank Details of Company for EMD Return/ Payment Name of the Bank Account Holder (Company) Bank Name Bank Branch Address Account Type: Bank A/C No: IFSC Code: Communication Details: (Attach copy of cancelled cheque)	
14	Any other information considered necessary but not included above	

Signature of the applicant
Full name of applicant

TECHNICAL FORMAT 2**TECHNICAL PARTICULARS & CHECKLIST**

Sr. No.	Pre-Qualifying Criteria	Supporting Compliance Document	Compliance (Yes/No)
1.	The firm/organization should be registered under the Indian Company Act 1956. And More than 10 years of existence in India.	Copy of Certificate Or relevant documents. (Mention here the existing period in India)	Yes/No
2.	The bidder should have a turnover of at least Rs. 10 Crore on average for the last three Financial Years respectively. Financial Years can be 2021-22, 2022-23 & 2023-24.	Audited copies of the Financial Statement shall be submitted as proof. (Mention here turnover)	Yes/No
3	The agency should be certified for compliance with established Information Security Standards such as ISO27001, ISO 20001 & ISO 9001	Duly signed copy of ISO 27001, ISO 20001, and ISO 9001 certificate Attach (Mention here ISO Type)	Yes/No
4.	Any company blacklisted by the central/ state Government / Universities / Educational Institute will not be eligible to participate in the tender process.	Declaration Attach	Yes/No
5.	Any Other	If required	Yes/No

Place:

Signature of Tenderer

TECHNICAL FORMAT 3

Evaluation of the Tender:

Evaluation under Combined Quality Cum Cost Based System shall be carried out by following the criteria given hereunder;

S N	Criteria	Weightage
1	Technical	70% (on a Scale of 100)
1	Overall Experience <ul style="list-style-type: none">• Experience working in Govt. University Segment for more than 15 years continuously – 15 Marks• Experience working in Govt. University Segment from 10 to 15 years continuously - 7 Marks• Experience working in Govt. University segment between 5 to 10 years continuously - 3 Marks• Experience working in the Education Segment for less than 3 years – 0	15
2	Bidder should have at least one complete End-to-End Admission Process Experience in any Govt. University in India for Online Application Payment Collection, Remote Proctored Exam Conduction, and Seat Allocation etc with more than 20,000 in the last 3 years. <ul style="list-style-type: none">• 30000+ students -15 Marks• 20000 to 30000 students - 5 Marks	15
3	ISO 27001 Certification - 1 Marks, ISO 9001 Certification - 1 Marks, ISO 20000 Certification - 2 Marks CMMI Level 3 or 5 certification -1 Marks	5
4	Turnover of the firm; (In the Last financial years 2023-24) <ul style="list-style-type: none">• Above 25 Cr - 10 Marks• Above 20 Cr to 25 Cr - 5 Marks• Above 15 Cr to 20 Cr - 3 Marks• Above 10 Cr to 15 Cr - 2 Marks	10
5	Online Application for a single client in a single year Experience in Govt. Universities / Govt. Board in the last three years: i.e. 2021-22, 2022-23 & 2023-24. >5 Lakh Applications - 15 marks 50000 to 5 Lakh Applications - 10 marks	15

	<50000 Applications - 5 marks	
6	Authorized Reseller Partner for Meity Empanelled Cloud Service Provider - 5 Marks	5
7	Online Payment Handling Experience in the Last Financial Year: 2023-24 > Rs 100 Cr Online Payment Handling through payment gateway - 5 marks Rs 50 Cr - 100 Cr Online Payment Handling through payment gateway - 3 marks	5
8	Online Remote Proctored Examination for a single client in a single year Experience in Govt. Universities / Govt. Board in the last three years: 2021-22, 2022-23 & 2023-24. >6 Lakh Examinations- 10 marks 50000 to 6 Lakh Examinations- 5 marks <50000 Examination - 2 marks	10
9	Demonstration of the System. (Weight age will be given for readiness of the System concerning the user requirement, scores will be given by the committee according to the demonstration and readiness of the system)	20
	Total	100

****The minimum qualifying marks in the technical section shall be 40. Interested agency shall have to achieve a minimum of 40 marks out of the 100 marks to get qualified. However of 70% weight age will be taken into consideration in financial Evaluation.**

Final short listing will be done on two criteria i.e. 70% weight age to technical evaluation marks and 30% on commercial offer normalization (Mentioned below in detail). The bids having a minimum of 40 marks out of the 100 marks in the technical section shall be shortlisted. The time of presentation of bidders shall be informed. The proposal with the lowest cost will be given a financial score of 100. The Financial score of the other proposals will be computed by employing the formula LEC / EC , where LEC stands for lowest evaluated cost and EC stands for evaluated cost. The total score, both technical and financial, shall be obtained by weighing the quality and cost scores and adding them up. The proposal obtaining the highest total combined score in the evaluation of quality and cost will be ranked as H-1 followed by the proposals securing lesser marks as H-2, H-3 etc. The proposal securing the highest combined marks and ranked H-1 will be invited for negotiations if required and can be recommended for the award of the contract.

The BTE will open Commercial offers of only those Agencies who's total Technical Scores are out of 100 as measured above 40 or above.

The Technical Scores (of eligible Agencies only) will then be normalized with respect to the highest score obtained by applying the formula:

$(\text{Score Obtained} / \text{Highest Score Obtained}) * 100 = \text{say A}$

The BTE will also rate the Agency's commercial offer and normalize with respect to lowest offer by applying the formula:

$(\text{Lowest Offer} / \text{Offered Rate}) * 100 = \text{say B}$

The BTE will then convert these normalized values A and B by giving 70% weight age to technical capability (A) and 30% weight age to commercial offer (B) by applying the formula:

$(A * 70 / 100) + (B * 30 / 100) = \text{say C}$

The highest C value obtained by an Agency will be considered for being awarded the contract. The decision of the BTE in the evaluation of the Tender shall be final. No correspondence will be entertained in this regard.

FINANCIAL BID FORMAT

Financial (Price) Bid for **selection of service provider for Conduction of Entrance Examination and Seat Allocation Process Board of Technical Education, New Delhi** is to be submitted **ONLINE** only on the GeM/E-procurement Portal.

The Format for the Financial Bid is attached as Annexure.

S. No.	Pricing Components	Rate (Including Taxes)
1	Conduction of Entrance Examination and Seat Allocation Process	Rs.Per Application

Notes:

- 01.** Expected No. of application / candidate for the CET – 2025 will be approx 2500.
- 02.** The rate should be quoted in Indian Rupees only. Inclusive of all Taxes on E-procurement Portal.
- 03.** The minimum guarantee of 1750 candidates is ensured by BTE. If the number of applications is less than 1750, the bill will still be paid for 1750 candidates. If the number of applications exceeds 1750, billing will be done based on the actual number of applications.
- 04.** Rs. 299/- maximum capping has been kept for per application / candidate including GST.

Date:

Place:

Signature

Name and Address of the Bidder with Seal

SECTION VII GENERAL TERMS AND CONDITIONS

1. Amendment of Bidding Documents

At any time prior to the deadline for submission of bids, the Board of Technical Education may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the bidding documents by amendment.

In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the Board of Technical Education, at its discretion, may extend the deadline for the submission of bids.

2. Language of Bid

The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Board of Technical Education shall be written in the English language. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the English language, in which case, for purposes of interpretation of the Bid, the translation shall govern.

3. Period of Validity of Bids

Bids shall remain valid for 120 days after the deadline for submission of bids prescribed by the Board of Technical Education. A bid valid for a shorter period shall be rejected by the Board of Technical Education as non-responsive.

4. Opening of Bids by the Board of Technical Education

The Board of Technical Education will open all bids online on the E-procurement Portal.

5. Payment Terms

50 % Payment will be provided after the completion of the Registration and CET Process rest
50 % Payment after the completion of all works.

6. Documents comprising the Bids

Prepared by the Tenderer shall comprise the following components:

- Bid to be furnished as per the format for technical specifications.
- Technical literature for each product/service, covering full technical specifications.
- Bid prices should be quoted item-wise as per the format provided and duly signed and completed as per the format.
- Maximum educational discount as could be offered should be mentioned.

7. Cost of Tender

The tenderer shall bear all costs associated with the preparation and submission of its Bid, including the cost of presentation for clarification of the bid if so desired by the Board of Technical Education and the Board of Technical Education will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Tendering Process.

9. Penalty Cause

In case of failure/delay in delivering services a penalty of 2% of the total bid amount will be charged. More than five Failures/delays in delivering services will result in the termination of the contract.

10. Termination of contract:

If the performance of the vendor is not satisfactory in executing the project, then the same will be informed in writing by Board of Technical Education as a warning letter and if in spite of the issue of the warning letter the performance does not prove to the satisfactorily level as per the expectation of Board of Technical Education within a fortnight then second warning letter will be issued. If after the issue of the second warning letter also performance doesn't satisfy Board of Technical Education's expectations, then Institute reserves the right to terminate the contract prematurely by giving one-month notice in writing without assigning any further reason whatsoever. After the contract comes null and void the amount deemed payable to the vendor (if any) will sine die without any further payment. No further claim from the vendor will be entertained. The decision of the competent authority of Board of Technical Education regarding determining the performance will be final.

11. Force Majeure:

Force Majeure is herein defined as any cause, which is beyond the control of the selected Bidder or the Institute as the case may be which they could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the Contract, such as Natural phenomena, including but not limited to floods, droughts, earthquakes, epidemics/pandemic; Acts of any Government, including but not limited to war, declared or undeclared, priorities, quarantines, embargoes; Terrorist attacks, public unrest in work area Restriction, Freight Embargo; provided either party shall within ten (10) days from the occurrence of such a cause notify the other in writing of such causes. The Bidder or the Institute shall not be liable for delay in performing his/her obligations resulting from any Force Majeure causes as referred to and/or defined above.

12. Arbitration clause.

(I) Any claims, dispute and or difference (including a dispute regarding the existence, validity or termination of this contract) arising out of or relating to this contract including terms shall be resolved through joint discussion of the authorized representative of the concerned parties. However, if the dispute are not resolved by the discussion as aforesaid within a period of 30 days, then they shall be referred for adjudication to the arbitration of a sole arbitrator to be appointed by the office of buyer organization, in accordance with provisions of the arbitration and conciliation Act 1996 and rules made there under including any modifications, amendments and future enactments thereto. The venue for the arbitration will be at consignee's premises and decision of the arbitrator shall be final and binding on the parties.

(II) Jurisdiction of Court: This contract is governed by the laws of Republic of India and shall be subject to the exclusive jurisdiction of the courts in the consignee's location.

13. Others Terms and Conditions

- An EMD/ bid security should be submitted in the form of FDR/Demand Draft/ Bank Guarantee from any Bank in favour of Board of DKDF, New Delhi which shall be valid for 45 days beyond the final bid validity period. **A tender without earnest money shall be considered unresponsive and rejected.**
- A Performance security of 5% of the total value of the contract will have to be deposited by the successful bidder awarded the supply order in the form of a Fixed Deposited Receipt or Bank Guarantee from a commercial bank which should be valid for 60 days beyond the completion of warranty/contract period.

- Performance Security will be forfeited and credited to the institute (Board of Technical Education, New Delhi) in the event the supplier does not honor the warranty/contract and other terms and conditions of the tender.
- Tender validity should be 120 days from the opening of the tender.
- The Board of Technical Education reserves to itself the right to reject any or all tenders without assigning any reasons.
- The firm that has been blacklisted by the Centre/State Govt./UT/Boards/Corporations/any government authority/Board of Technical Education is not eligible for the Tender.
- All the rates will be FOR, Board of Technical Education, New Delhi.
- The bidders shall not be allowed to change, alter or modify the bids after the expiry of the deadlines for the receipts of bids.
- Generally, the bid-offer will be received /opened on the day specified in the schedule. If the scheduled date is declared as a holiday, then the tender shall be received /opened on the next working day at the same time.
- The institute has been exempted from customs and central excise duty.
- A technical compliance chart of the quoted product mentioning the technical specifications of quoted product versus asked specifications is compulsory. Attach the compliance chart with the technical bid.
- The bidding agency shall ensure a single point of contact with Board of Technical Education and shall be solely responsible for the execution and delivery of the work.
- The bidder should participate as a single entity; no consortium or group companies will be allowed.
- The initial contract period shall be for one year which may be extended upto 02 more years with mutual agreement between the parties on the basis of satisfactory report of the Technical Committee / BTE.
- The Bidder should be registered with appropriate tax authorities such as Income tax, GST etc., and should submit valid certificates of registration with these authorities.
- The bidder should have all relevant facilities and logistics available to execute the work. Appropriate technology, hardware and software, dedicated connectivity, trained scanning staff, and adequate security measures with due diligence should be available.

All the terms and Conditions of this tender document are acceptable to me /us.

Signature of Bidder