

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
DIRECTORATE OF TRAINING & TECHNICAL EDUCATION  
MUNI MAYA RAM MARG, PITAMPURA, DELHI-110034

No:F.5(15)/2007/Trg./CDN/TTE/ Pt. File/

Dated:

To

1. All Branch In-charges at TTE (HQ).
2. All Heads of Institutions under DTTE,  
Delhi/New Delhi.

Sub:1) Mobile Seva: Mobile-Governance Innovations proposals under the World Bank assisted 'e-Delivery of Public.

2) National Capital Territory of Delhi Information Technology (Electronic Service Delivery Rules, 2012).

Sir/Madam,

I am directed to intimate that a copy of letter dated 28.01.2013 & 06.02.2013 on the subjects cited above received from the Dy. Secretary, Department of Information Technology, Delhi Secretariat, New Delhi and Additional Secretary, Department of Information Technology are being uploaded on the departmental website [www.tte.delhigov.nic.in](http://www.tte.delhigov.nic.in) in which may be downloaded for information.

Yours faithfully,

*Naveen*  
*28/2/13*

( NAVEEN KUMAR SINGH )  
SUPERINTENDENT (CDN)

No.F.5(15)/2007/Trg./CDN/TTE/ Pt. File/ 1646

Dated: 28/2/13

Copy to the Asstt. Programmer, TTE (HQ) with the request to upload the above noted Circulars on the website of this Department at the earliest and return the same to this branch after uploading (copies of the circulars enclosed).

*Naveen*  
*28/2/13*

Encl:As above

( NAVEEN KUMAR SINGH )  
SUPERINTENDENT (CDN)

*Pl. upload & return*

*Ades*  
*1/3/13*

Mr. Naresh

19/12

Govt. of NCT of Delhi  
**DEPARTMENT OF INFORMATION TECHNOLOGY**

9<sup>th</sup> Level, B-Wing, Delhi Secretariat,  
 New Delhi - 110002.

NO:F.6(203)/IT/Tech/2013/ 455-91

Dated: 28-1-13

Dte. of Trg. & Tech. Education	
Diary No. <u>692</u>	
07 FEB 2013	
Mand. Muz. Room No. 110002 Pitam Pura, New Delhi - 110002 DELHI-110002	

To,

All Head of Departments /MCD/NDMC/ Autonomous Body  
 Government of NCT of Delhi

Subject:- **Mobile Seva: Mobile - Governance Innovations proposals under the World Bank assisted 'e-Delivery of Public Services' project.**

Sir / Madam,

Please find enclosed herewith a D.O. Letter received from the Joint Secretary, Government of India, Ministry of Communications and IT, Department of Electronics and Information Technology, Electronics Niketan, 6, C.G.O. Complex, New Delhi - 110003 on the above cited subject.

DeITY, GOI has requested to adopt the Mobile Governance in the Departments of Government of NCT of Delhi.

It is requested to submit the Mobile - Governance Innovation project proposal at the earliest to DeITY. The proposal may also be mailed at [segov@mit.gov.in](mailto:segov@mit.gov.in)

Yours faithfully,

*[Signature]*  
 24/1/2013  
 (Vivek Mittal)  
 Deputy Secretary (IT)

Encl: As above.

May be forwarded to the Asstt. Programmer, Computer Cell, DIVE (H.O.) for further necessary action p.

*[Signature]*  
 15/2/13

doesn't pertain to us

O.S. (COO)

*[Signature]*  
 19/2/13

Name  
 19/2  
*[Signature]*

*7/2 Q*  
*DD (E)*

*487/M/Dir*  
*11-2-13*

*OSCAD*  
*Programmer*

*[Signature]*  
 13/02/13

*Supdt. (COO)*

*367/DD/A*  
*13/2/13*

*585/E-12*  
*14/02/13*

*264/Comp*  
*19-2-13*

*154/COO*  
*15/2/13*  
*18/2/13*  
*19/2/13*  
*19/2/13*



Dr. Rajendra Kumar, IAS  
Ph.D. (MIT, USA)

Joint Secretary

E-mail: jsegov@deity.gov.in  
24363075 / Fax No. 24363099  
N-30/1/2012-EGOV2

दूरभाष/Tele:  
असो पत्र सो  
D.O.NO.....

190/6  
भारत सरकार  
GOVERNMENT OF INDIA  
संचार और सूचना प्रौद्योगिकी मंत्रालय  
MINISTRY OF COMMUNICATIONS AND IT  
इलेक्ट्रॉनिक्स और सूचना प्रौद्योगिकी विभाग  
DEPARTMENT OF ELECTRONICS AND  
INFORMATION TECHNOLOGY  
इलेक्ट्रॉनिक्स निकेतन/ELECTRONICS NIKETAN  
6, सीजीओ कॉम्प्लेक्स / 6, C.G.O. COMPLEX  
नई दिल्ली / New Delhi-110003  
Website: www.deity.gov.in

दिनांक/Dated 09 January 2013

Subject: Mobile Seva: Mobile-Governance Innovation proposals under the World Bank assisted 'e-Delivery of Public Services' project

Dear Sir,

This is in continuation to this Department's letters 2(1)/2005-EGD (13317) dated 9-Apr-2012 and 26<sup>th</sup> Sep 2011 and N-30/1/2012-EGOV2 dated 13<sup>th</sup> July 2012 respectively regarding the implementation of the 'e-Delivery of Public Services' project under which a loan amount of US\$ 150 million has been approved by The World Bank.

2) DeitY, as part of its commitment towards facilitating the adoption of mobile governance by Government Departments and Agencies has launched a unique initiative named as "Mobile Seva". It proposes to utilize a part of the aforementioned funding to support Government Departments and Agencies for the purposes of conceptualization and development of suitable applications under their mobile governance initiatives, and, where necessary, to also develop the necessary backend computerization required for mobile governance.

a) As part of its mobile governance implementation strategy, DeitY, through its agency C-DAC, has already developed and deployed the Mobile Service Delivery Gateway (MSDG) that aims to provide a central hub for all mobile transactions and also mobile-based services through all delivery channels including SMS, Voice/ IVR, Unstructured Supplementary Service Data (USSD), GPRS/3G, SIM ToolKit, and mobile application store (m-Appstore), etc. More details on the Mobile Seva initiative can be seen at <http://mgov.gov.in/>

The SMS channel under the MSDG has already been launched and can be readily deployed for delivery of public services. As on date, 148 Central and State Govt. Departments are using it for providing SMS-based services, and nearly 1.7 Crore SMS notifications have been sent to citizens for various electronic services. Citizens can also directly interact with the Government Departments through "PULL SMS" for 126 public services integrated with the MSDG. These services have been made available through



राष्ट्रीय ई-गवर्नेंस योजना  
National e-Governance Plan

Public services closer home

228/1122/AS(IT)  
16/1/13  
14/1/13  
Department of Information Technology  
Ministry of Communications and IT, Govt. of India

AS(IT)  
Please select appropriate services 16/1  
1) DS (IT) I & II  
2) Head (SEM/B)  
3) SIO NIC  
on File R  
(New File)  
& Mahavir  
SHT

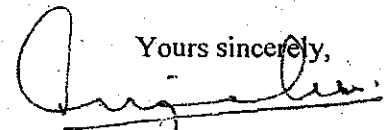
189/1  
the 5-digit code 51969 allotted to DeitY for mobile governance. Another short-code, 166, has also been allotted to DeitY with the long-term vision of offering non-emergency public services through a single nationally-available 3-digit short code to all citizens in the country.

3) I request you to take this opportunity to fast-track the adoption of mobile governance by Departments in your State. It may also be noted that the proposals seeking such funding should be aligned around leveraging the core NeGP infrastructure and existing MSDG infrastructure and not to replicate the same. **You may like to take this up on priority with all Government Departments and Agencies and request them to submit mobile-Governance Innovation project proposals at the earliest to DeitY.**

4) Mobile-Governance Innovation project proposals may also be submitted through e-mail to: [jsegov@mit.gov.in](mailto:jsegov@mit.gov.in). However, a duly signed proposal must be submitted subsequently. We will be happy to offer any assistance in formulating your proposal in this regard.

Regards,

Yours sincerely,



(Dr. Rajendra Kumar)

To:

IT Secretaries of all States and UTs